

Committee:	Health and Wellbeing Board
Date:	28 January 2014
Wards:	All
Subject:	Adult Social Care (ASC) Local Account 2012-13
Lead officer:	Simon Williams (Director Community & Housing LBM)
Lead member:	Councillor Linda Kirby
Contact officer:	Geraldine Abram - Performance Manager Adult Social Care

Recommendations:

- A. For Information and comment
-

1. Purpose of report and executive summary

This is the third year Merton has produced an Adult Social Care 'Local Account'. The report is a quality self-assessment published by the council and includes details about outcomes achieved for our service users, compares performance with other local authorities and provides customer case studies.

2. Background

The coalition government has taken a different emphasis from the previous government on the way that performance management operates in Local Government. The Local Government Group has been lobbying for a sector led approach to assessment and peer review, and this has appeared in government thinking and policy. The coalition government has in effect abolished these layers of inspection and indicators, replacing them with a new regime that is encapsulated within 'Transparency in outcomes: a framework for quality in adult social care'.

The revised performance framework includes peer reviews, and an annual statement on outcomes and priorities called a Local Account. The Director of Adult Social Care has asked that this Local Account be presented to the Health and Wellbeing board for comment.

3. Detail

There is an expectation that there will be user involvement, and although there are suggestions on what might constitute some core elements of a Local Account, there is no prescribed content or process. The local account is intended to let residents know how well adult social care has performed, and is an opportunity for Councils to make more information available to their residents on their successes, challenges and priorities. The local account is aimed at everyone who is interested in the quality of adult social care including service users, carers, residents and people working in Merton.

4. Alternative options

N/A

5. Consultation undertaken or proposed

A Short survey will be available for feedback and will inform further improvements to the report in future years.

6. Timetable

The final report was signed off by Senior Social Care Managers and the Director of Adult Social Care and published on the Merton website in December 2013.

<http://www.merton.gov.uk/health-social-care/adult-social-care/asc-plans-performance/asc-performance.htm>

7. Financial, resource and property implications

N/A

8. Legal and statutory implications

N/A

9. Human rights, equalities and community cohesion implications

N/A

10. Crime and Disorder implications

N/A

11. Risk management and health and safety implications

N/A

12. Appendices – the following documents are to be published with this report and form part of the report

Adult Social Care Local Account 2012-13

13. Background papers

N/A